**VIJAY TARNALLE**

**Current Location: Bangalore Mobile:** +91-9886763180

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# OBJECTIVES

To take up a challenging position where I can prove myself better with a progressive organization that gives me a chance to enhance my knowledge and skills based on latest technologies

# PROFESSIONAL SUMMARY

* A result-oriented IT professional with 10+ years of work experience
* Microsoft Certified Technology Specialist
* Certified in Hardware & Networking
* Excellent written and verbal Communication Skills
* Excellent team handling capability and Service management skills.

# PRIMARY SKILLS

* IT administration in heterogenous environment.
* Client relationship management
* Analytical and problem-solving in an efficient manner
* Motivating and mentoring the team to drive towards better performance.
* Manage and maintain IT infrastructure for several groups.

# EMPLOYMENT HISTORY

* **Infosys Technologies Pvt Ltd** **-** **Technical Lead** (Aug 2019 – Present)

Client: Intel India Private Limited, Bangalore.

* **Kelly Services India Pvt Ltd - System Administrator** (Feb 2017 - July 2019

Client: Intel India Private Limited, Bangalore.

* **Excavate Technologies Pvt Ltd – Co-founder (**Aug 2014 - Jan 2017)

Location: Bangalore India**.**

* **Minda Kyoraku Ltd- System Engineer.** (July 2009 to July 2014)

Location Bangalore, India.

# TECHNICAL SYNOPSIS

## Operating Systems

Proficient in **Install, Configuration, and maintenance** of the following operating system:

* Server: 2k8R2, 2012 & 2016.
* Client: Win 7,8, &10.
* Linux: Centos 7 & 8 & RHEL. 7

## Network Skills

* + Creating / Designing network topology with network components like firewall, Routers, switches, VLAN, Ip addressing.
  + Troubleshoot networking problems to ensure minimum downtime.
* Knowledge of different type of protocols like **TCP/IP, FTP, SSH, HTTP/S, SFTP, SMTP**.

## Linux / Windows Skills:

* **OS Performance** **Analyzing** server performance issues wrt Compute, Storage and Process.
* **Patch / Upgrade:** Patching & upgrades on CentOS, RHEL, Windows Operating with Security updates, Kernel upgrade, hotfix and rollup packs.
* **System Security**: Securing system by tweaking settings for passwords, **root access**, **SSH** options, certification /Key generation, Login and memory limits.
* **S/W Management**: installation of packages / RPM, using YUM, Apt, MSI, EXE.
* **Automated jobs**: Handing Jobs using Task Scheduler, CRON Jobs, shell & PowerShell scripting.
* **policy management**: Creation of policy for users, groups access and privileges.
* **Windows AD Management**: Creation/Deletion of Security Groups, OU, GPO, moving objects between the OU, DNS, ADDNS etc.
* **File sharing and security**: Creation and managing **NTFS**, **CIFS**, **SMB**, **NFS** Shares and their permission.
* **File Transfer**: Setting up and troubleshooting of **FTP, SFTP, SSH accounts** for file transfer,
* **Physical Hardware**: Experience in handling HP and Dell Physical Servers-Remote administration using Dell DRAC, HP & SIM.

OPERATIONAL ROLES AND RESPONSIBILITIES

* Day-to-day ticket triaging related to IT operation and driving service requests & incidents to closure.
* Single point of contact for managers, Head Operations, project teams, Delivery Managers, and external vendors for status updates, SR/Incidents progress and RCA.
* Planning and organizing meetings to achieve the objective in stipulated time, accurately estimate resources to achieve plan. Identifying and highlights potential obstacles in achieving objectives.
* Setting objectives, takes responsibility to ensure commitments are met, regularly review progress of tasks. Keep managers informed of progress on key tasks & evaluating tasks after completion.
* Building alternative actions into plans to deal with likely contingencies.
* Customer focused, handling customers’ requirements by ensuring that their needs are met in a timely manner. Identifying unfulfilled customer requirements and refers them upwards if required.
* Constantly reviewing & reinforcing best practices & security compliances SOP.

TEAM MANAGEMENT

* Manage and support the development of the Infrastructure Service strategy and  
  roadmap and ensures its integration with the overall IT and enterprise strategic  
  plans.
* Manages team priorities which will include recruiting, training, motivating, coaching  
  and evaluating performance of staff.
* Drive integrated global teams to deliver business process and technology solutions  
  in support of key corporate initiatives by working closely with stakeholders,  
  architects, developers and vendors.
* Develop, measure, and report on key performance indicators, ensure adherence to  
  agreed-on service level agreements, and make recommendations for improvements.
* Oversee day-to-day operation & Monitor team performance and report on metrics to accomplish designated targets with Key Metrics and SLAs.
* Enthusiastic Team member, Leading, motivating and mentoring of teammates for.
* Broad knowledge and understanding of other department’s functional areas, services, and operational processes.

STRENGTHS

* Excellent inter-personal and communication skills and the ability to work as a part of team.
* Good leadership qualities, team facilitator, hardworking and self-motivated.
* Easily adapt to latest methodologies and willing to learn new concepts and able to multi-task on several high priority schedules.

PERSONAL DETAILS:

* Qualification : B.Sc. Electronics.
* D O B : 29-04-1983
* Languages Known : English, Kannada, Hindi.
* Address : #516, Flat N# 004, Kaushik comforts, sector 2,

HSR layout Bangalore

Declaration

I hereby declare the above furnished information is true and correct to best of my knowledge and belief.

Place: Bangalore

Date: Vijay Tarnalle